



Como recuperar senha e login do site de licenciamento LWS - Licensing Website (Material direcionado ao cliente final)

- Acessar o site: www.licensing.adobe.com e clique em **Forgot Your Password:**

Help | Contact Us

Adobe Licensing Website (LWS)

Log In

Welcome to the Adobe Licensing Web Site (LWS)!

If this is your first time logging in since October 13, 2009, log in using your existing LWS login and password. You'll be guided on how to migrate to the new email based login.

If you have already logged in since then, log in using your new email based login and password.

This website is available to Adobe customers, employees, resellers, distributors and licensing centers. Information available on this site may vary by role.

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* Required Field

Enter Your Login ID and Password

Login ID * *Enter your current LWS login ID or new email login if created*

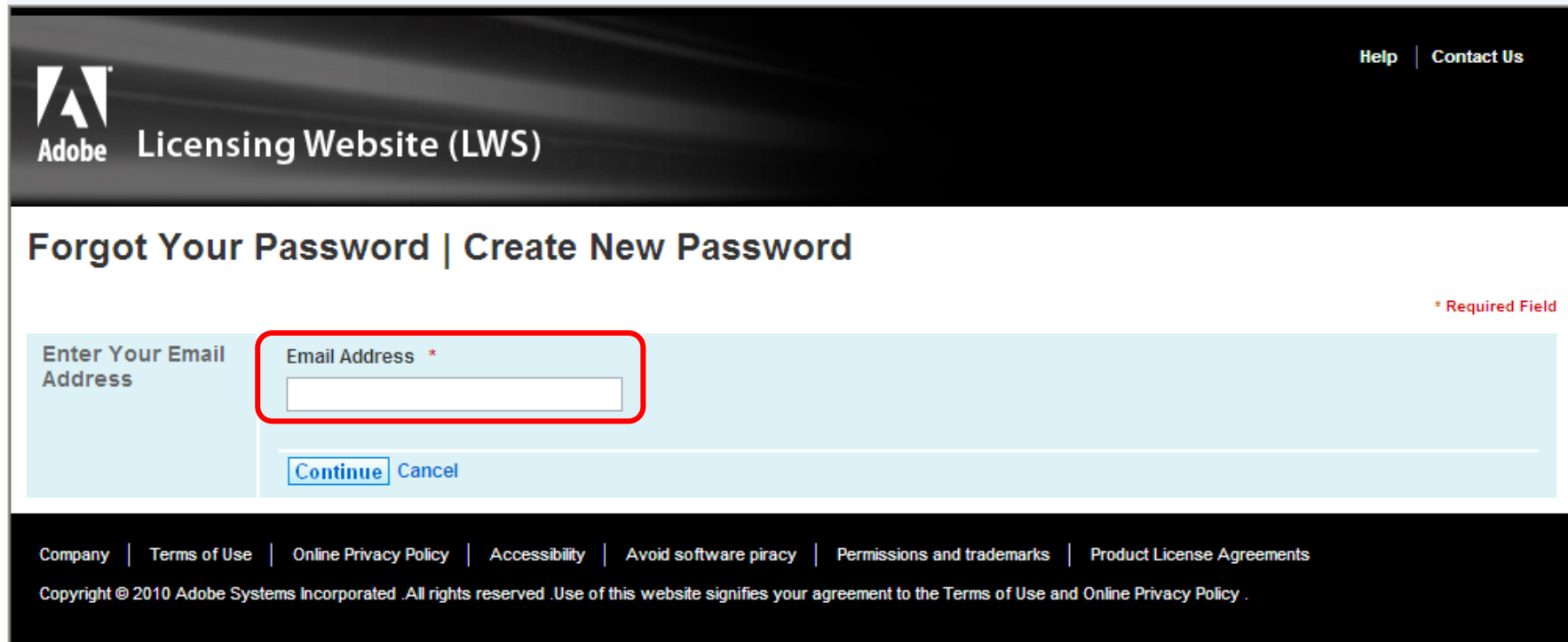
Password *

[Forgot your password](#) [Create new password](#)

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- Coloque o email que foi cadastrado na licença:



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Forgot Your Password | Create New Password

* Required Field

Enter Your Email Address

Email Address *

[Continue](#) [Cancel](#)

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- No campo **Reset Your Password or Create new password**, clique em **Send email**.


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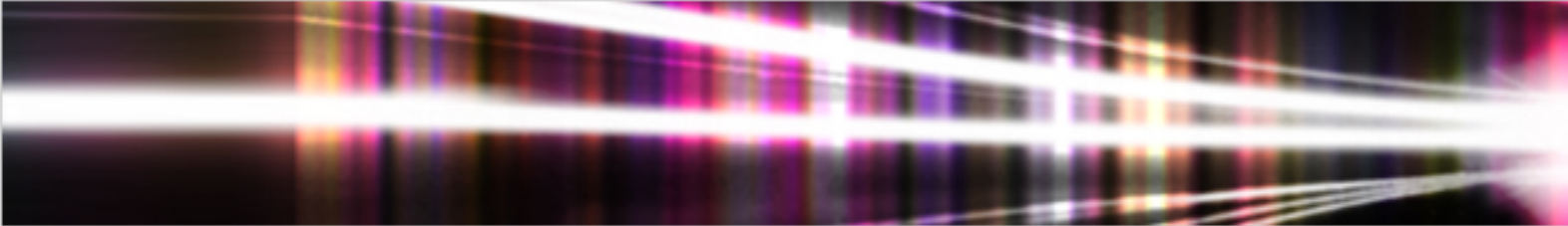
Forgot Your Password | Create New Password

Password Hint	Your password hint is senha maquina1707. If this hint helps you remember your password, then return to Log In. Return to Log In
Reset your password or Create new password	We will send you an email with a link to reset your password or create a new password. Send email

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- Será enviado um email com um link para que uma nova senha seja criada:

ADOBE VOLUME LICENSING 



Action Required: Reset Adobe LWS Password

ACTION REQUIRED

Dear KAROLLYNE SOUZA,

The following is in response to your password assistance request to the Adobe Licensing Web Site (LWS) site. Please complete the following steps to reset your password.

1. Reset your password by clicking on the link below or copy and paste the link into an already open browser window.
[http://licensing.adobe.com/sap\(bD1lbiZjPTAwMw==\)/bc/bsp/sap/ZAVLLOGIN/RESET_PSWD.HTM?sap-language=EN&key=C6AB2A4C810A9060E10000000A04B89D](http://licensing.adobe.com/sap(bD1lbiZjPTAwMw==)/bc/bsp/sap/ZAVLLOGIN/RESET_PSWD.HTM?sap-language=EN&key=C6AB2A4C810A9060E10000000A04B89D)
2. Once you're on the web page, you will be instructed to re-enter your email address and re-set your password.

Please note: For security purposes, this link will expire 24 hours from the time it was sent.

We look forward to serving your future software needs.

Sincerely,

Adobe Volume Licensing